



15th January 2026

ASIAPAC Service – Chinese Lunar New Year Disruptions

Dear Valued Customer,

We're contacting you to let you know about potential upcoming disruptions to our service due to the upcoming Chinese Lunar New Year celebrations commencing 17 February. We're here to support you manage your forward planning to minimise any impact.

To minimise any delays to your cargo delivery from Asia, we are recommending that all customers:

- Place all bookings two weeks in advance of holiday period
- Ensure all shipping documentation, including DG declarations and approvals is submitted accurately and in a timely manner.

Thank you for your continued support, should you have any further questions or queries please contact your Neptune Pacific representative.

As we approach Lunar New Year, we wish you and your families good health, happiness and success in the Year of the Horse.

Sincerely,

Neptune Pacific

Transam New Zealand Ltd and Transam Australia as agents for Neptune Pacific Direct Line Pte Ltd.

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