



20 April 2023

### Norfolk Island Service Update

Dear Valued Customers,

The crane onboard the Seaforce voyage 008E suffered damage on her return to Brisbane in adverse weather. Repairs are underway, with voyage 009E now expected to depart Brisbane on 28-April.

We regret to also inform of delay of delivery of the Norfolk LCT in Malaysia. Unfortunately, we were not satisfied with the sea trials due to engine vibration. The vessel has returned to dock to have the engine shaft realigned. The next sea trial is planned for the 5th of May. We expect to take ownership of the vessel by the 12th of May, with first voyage commencing early-June ex-Brisbane.

We are looking forward to the Landing Crafts arrival, we want to make sure that the vessel is in the right condition to provide reliable service to Norfolk over the long term.

We would like to take this opportunity to extend our gratitude to Norfolk Island for your continued support.

Sincerely,  
**NPDL**

Transam New Zealand Ltd and Transam Australia as agents for Neptune Pacific Direct Line Pte Ltd.

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