



23 February 2022

Customs Requirement to Pacific Islands

Dear Valued Customers,

NPDL request your help to improve the quality of data that we are sending to the Pacific Island nations to meet their regulatory body requirements.

Many countries have introduced a new customs requirement to have the total number of inner packages detailed fully in our manifest and Bills of Lading, however we expect this to be a requirement by all Pacific Island Nations in the coming months.

Applicable **immediately**, we will now require this for all cargo to all Pacific Island nations.

To meet this regulatory requirement, we ask that shippers add this information to all the SLIs (Shipper Letter of Instruction) that are sent to our export team - nz.expdocs@npdlship.com.

Example of change.

Current: 20 pallets household effects

New: 20 pallets containing 125 Cartons of household effects

Should you need further assistance please contact our Customer Service Booking Team or Export Documentation team on below email group addresses.

Team	Email contact
Customer Service Booking Team	nz.bookings@npdlship.com
Customer Service Export Documentation Team	nz.expdocs@npdlship.com

Thank you for your continued support, should you have any further questions or queries please contact your NPDL representative.

Yours sincerely,

NPDL

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