



12th October 2024

PFL Matai 009N Delay Update

Dear Valued Customer,

We regret to advise that due to operational requirements, the PFL Matai Voy 009N will not be sailing Auckland today and we hope to have a further update tomorrow morning.

With this further delayed departure, the ship is not able to arrive in Apia, discharge the cargo and make it available to importers, prior to the port closure for CHOGM, on the evening of October 18th.

Consequently, we will now sail the ship to Suva, Fiji as originally planned and then call and discharge all Apia cargo in Lautoka. We will then redeliver Apia destined cargo on the Capitaine Magellan which will make a special voyage to deliver the cargo, once the Port of Apia re-opens from October 27th.

We apologies for the inconvenience caused, but we are working to find the fastest solution to deliver cargo into market, and we thank you for your understanding.

Our Customer Service team will be in contact with you to manage to coordination of your bookings in this regard.

Sincerely,

NPDL

Transam New Zealand Ltd and Transam Australia as agents for Neptune Pacific Direct Line Pte Ltd.