



18th October 2024

Pocket PIL Platform – NPD Customers unable to complete booking due to Invalid RFAs

Dear Valued Customers,

We regret to announce that due to limitations in the format of existing RFAs issued prior 15th Oct 2024, you are unable to use the Pocket PIL platform to place bookings. PIL launched its new online booking platform, **PocketPIL on 15 October 2024.**

We are in discussions with PIL to rectify the issue and we will send out a follow-up notification to advise the solution.

In the interim period, please continue with the previous booking process of approaching the respective PIL origin ports agents to use their existing booking platforms or to make a manual booking request.

We apologize for the inconvenience caused. Should you have any further questions or queries, please contact your NPD representative.

Sincerely,
NPD

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