



18<sup>th</sup> December 2024

**This is an update to all customers on the current situation in Vanuatu post-Earthquake.**

All Transam Vanuatu staff and their families are currently safe following a 7.3 Magnitude Earthquake in Port Vila on Tuesday, but aftershocks continue.

The Vanuatu government is currently reporting 14 confirmed fatalities, 200 people were treated for injuries at the main hospital in Port Vila and rescue operations continue for people trapped in collapsed buildings.

**Stephen Blade**, Agency General Manager for Transam Vanuatu, has been able to contact all our team in Vanuatu as well as the NPD Management team to provide updates. The Transam offices are “visually” intact although furniture has been thrown around and [drone footage](#) from the port of Port Vila shows landslides near the international shipping terminal obstructing the road in and out of the port.

At this stage, the NPD Tahiti Voy 2427 is still due to call Port Vila on the 24<sup>th</sup> of December, however we await official advice from the port authorities, that the channel is open, and on our ability to berth the vessel and move cargo through the port. Cargo receipt at Suva and Lautoka are on hold pending updates on the Port Vila situation. We will keep you updated as official information comes to hand.

With no power, internet, or water in the main center at present this remains our first priority for support, and we are looking into all options for providing the care both our team on the ground and the community require. We ask for understanding while we find out more and will provide updates as information comes to hand.

We thank you for your continued support, should you have any further questions or queries please contact your NPD representative.

Sincerely,

**NPD**

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