



19th September 2024

Dangerous Goods Bookings Process

Dear Valued Customer,

To improve compliance and efficiency in handling dangerous goods bookings, we are enhancing our existing policy. Effective immediately, please direct all submissions related to dangerous goods to your local customer service team, which will manage the booking process.

This change will standardize the submission process and provide you with a single point of contact for all required paperwork. Should additional information be needed, our customer service team will coordinate with you directly.

We believe this change will enhance your experience and streamline the handling of dangerous goods.

Thank you for your continued support, should you have any further questions or queries please contact your NPDL representative.

Sincerely,

NPDL

Transam New Zealand Ltd and Transam Australia as agents for Neptune Pacific Direct Line Pte Ltd.

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