



19<sup>th</sup> December 2024

**This is an update to all customers on the current situation in Vanuatu post-Earthquake. It includes an update on NPDL Tahiti Voyage 2427**

**TRANSAM TEAM:** First and foremost, our team at Transam Vanuatu are all still safe and well and we are monitoring the situation as power is slowly being restored to pockets of the city and the Red Cross relief efforts in Port Vila move from search and rescue today to humanitarian needs tomorrow.

**PORT OF PORT VILA:** The main road in and out of the international port remains blocked by a landslide but there are plans to open an alternative restricted gate operation to allow movement of cargo in and out of the port. We expect this to be a slow process.

Power to the port office (and computer systems) are currently down so everything is being handled manually and our Agency Manager Stephen Blade is adapting to the port's needs to ensure our cargo keeps moving.

Reefer plug capacity at the port is currently tight because consignees from the city can't receive chilled goods due to road blockages and no power at their own facilities. Reefer containers at the port are "on power" and we are working out solutions to ensure we can accommodate all our customers' needs.

**NPDL TAHITI VOY 2427:** We still plan to complete our berthing in Port Vila for NPDL Tahiti Voyage 2427 but NPDL have made the decision to delay our arrival in Port Vila until after Christmas. The new ETA will be the 27<sup>th</sup> of December and the vessel will be scheduled to work during the day and depart on the evening of December 27<sup>th</sup>. This will allow other ships to call if required.

We thank you for your continued support, should you have any further questions or queries please contact your NPDL representative.

Sincerely,

**NPDL**

Transam New Zealand Ltd and Transam Australia as agents for Neptune Pacific Direct Line Pte Ltd.

**NEW ZEALAND**  
Transam New Zealand Ltd.  
P O Box 137085  
Parnell, Auckland 1151  
Level One, 29 Heather Street  
Parnell, Auckland New Zealand  
Phone: +64 9 308 3939  
[www.npdlship.com](http://www.npdlship.com)

**AUSTRALIA**  
Transam (Holdings) Australia Pty Ltd.  
DBA Transam Australia  
ACN 128 149 280  
Level 12, 45-47 York Street,  
Sydney NSW 2000  
PO Box 3813 Sydney NSW 2001 Australia  
Phone +61 2 9235 2999  
Fax +61 2 9235 2912