



21st June 2024

Update to Booking Confirmation – Container Release Clause

Dear valued customer,

NPD have reviewed the terms and conditions for our booking confirmation document and the following clause has been updated.

New Clause:

NPD provide this information in good faith and will not accept responsibility for transport/storage costs incurred prior to or during delivery of export cargo. Receipts Dates present on this document are only indicative. Shippers & Transport Co. have the responsibility to check all receipt times with Transam NZ Ltd prior to dispatching transport.

It is our stand practice that refrigerated containers are released to shippers set at zero degrees and with the air vents closed. It is the shipper's responsibility to set the container up according to the shippers' requirements. No claim will be accepted should the shipper set the temperatures at incorrect temperatures, or the vents are incorrectly closed or open.

All hazardous documentation must be correctly signed and accompany cargo when delivering cargo to the wharf. Incorrect or incomplete documentation could result in cargo being rejected at the Port gates. DG must also be pre-approved before delivery.

We reserve the right to alter hazardous cargo receipt at short notice to comply with local port authority requirements. Breaches of these requirements may remove their cargo from the wharf at their own expense if delivered contrary to our instructions or POA/Terminal instructions, if documentation is incorrect or contents incorrectly packed.

Thank you for your continued support, should you have any further questions or queries please contact your NPD representative.

Sincerely,

NPD

Transam New Zealand Ltd and Transam Australia as agents for Neptune Pacific Direct Line Pte Ltd.

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