



One Year of Service to Norfolk Island

NPDL are proud to celebrate one-year of serving the Norfolk Island community and would like to extend our deepest gratitude to all the Norfolk Islanders, our customers around the world, and our local team for your unwavering support.

Our monthly service, which runs from Auckland and Brisbane to Norfolk Island, has become a critical part of the island's supply chain and it's a service we love to provide.

Our maiden voyage in July 2023 marked the beginning of a new chapter for Norfolk Island. For the past year, our small landing craft has ensured the reliable, timely, and efficient delivery of crucial supplies - including food, building materials and cars - which are vital for the community's daily needs and growth.

On the island, our operations involve a dedicated community effort with 17 stevedores from NI Waterside Workers and 23 lighterage men from the Norfolk Island Regional Council working as a team to get cargo unloaded. While our vessel is at anchor, the stevedores discharge cargo using the ship's HIABS into NIRC lighters. The lighterage team then transports the cargo to shore, where truck delivery drivers takeover for the final leg of the journey to customers. Each of these teams plays a crucial role in making our voyages a success.

One of the most significant impacts of our service has been the export of waste from the island, a task that has greatly benefited the local environment and cleanliness. This aspect of our operations underscores our commitment to not just serving, but also improving the community we operate in.

We want to express our heartfelt thanks to the Norfolk Island community for their continuous support of our vessel. Your trust in us has been the driving force behind our dedication to maintaining this essential service. We also want to acknowledge and thank our loyal customers who depend on us for their needs. Your support is deeply appreciated and motivates us to strive for excellence.

Looking ahead, we are committed to continuing our service with the same reliability and dedication that you have come to expect. We are honored to be a part of the Norfolk Island community and look forward to many more years of collaboration and support.

Sincerely,

Michelle Cyster and all the team at NPDL

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