



21<sup>st</sup> February 2025

## Shipper Letter of Instruction (SLI) Template for NZ & FJ

Dear Valued Customer,

We are pleased to introduce a standardised Shipper Letter of Instruction (SLI) template, as part of our ongoing commitment to enhancing your customer experience.

The template is designed to capture all necessary details upfront, to help avoid any miscommunication or the need for additional information requests. By streamlining the process, we aim to expedite the turnaround time for Bill of Lading preparation and ensure accurate data entry, improving the efficiency of our invoicing process.

We recommend changing over to the new SLI template as soon as possible or reaching out to you local booking team for more details:

NPDL - FJ Bookings [fj.bookings@npdlship.com](mailto:fj.bookings@npdlship.com)

NPDL - NZ Bookings [nz.bookings@npdlship.com](mailto:nz.bookings@npdlship.com)

Thank you for your continued support. If you have any further questions or require assistance, please don't hesitate to contact your NPDL representative.

Sincerely,

**NPDL**

Transam New Zealand Ltd and Transam Australia as agents for Neptune Pacific Direct Line Pte Ltd.

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