



30th July, 2024

Phishing Scam Alert

Dear Valued Customers,

We have been alerted to a recent phishing scam targeting customers. If you have received an email that appears to be from Raquel.Carmelo@npdlship.com, requesting payment to a fraudulent bank account please do not make payment and follow the steps below. These emails may look very convincing and use our branding and email address.

What You Should Do:

- **Do not make any payments** to the bank account mentioned in the suspicious email.
- **Do not click on any links** or download any attachments from the email.
- **Report the email** to us immediately by forwarding it to olga.plechen@npdlship.com
- **Verify Authenticity:** If you are unsure about the legitimacy of any communication, please contact us using the official contact information provided on our website. Do not use the contact details provided in the suspicious email.

We apologise for any inconvenience this may cause and appreciate your understanding and cooperation.

Sincerely,

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Transam New Zealand Ltd and Transam Australia as agents for Neptune Pacific Direct Line Pte Ltd.

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